

One Central Christmas 2019

“One Central Macau Christmas Gift Vouchers Redemption” Terms and Conditions

1. Customers who have 10,000 points or more between 1st and 26th December 2019, both days inclusive (“promotion period”) AND join the BESPOKE programme, are entitled to redeem the below rewards:

Reward points	Reward ratio	Gift vouchers (MOP) ^
10,000 – 29,999	1.0%	100 – 300
30,000 – 49,999	1.2%	350 – 600
50,000 – 99,999	1.3%	650 – 1,300
100,000 – 199,999	1.5%	1,500 – 3,000
200,000 – 499,999	1.7%	3,400 – 8,500
500,000 – 999,999	1.9%	9,500 – 19,000
1,000,000 or above	2.2%	22,000 or above

^ One Central Macau (“OCM”) Christmas gift vouchers:

- (1) The amount entitled will be calculated by firstly, multiplying the reward point level by the applicable reward ratio; secondly, if the amount contains decimal figures, the amount will round down to the whole number immediately below if the decimal is less than zero point five (0.5) and round up to the whole number immediately above if the decimal is zero point five (0.5) or above; thirdly, rounded down to the nearest MOP\$50 (if necessary).
- (2) All combinations of Christmas gift voucher are predefined and no changes on the combination will be allowed.
- (3) OCM Christmas gift vouchers can only be eligible for use in the “Participating Merchants” and sent through the BESPOKE programme.

BESPOKE programme:

Please refer to the terms and conditions of the BESPOKE programme

* BESPOKE points:

Every MOP\$1 qualified spending at One Central Macau corresponds to 1 reward point.

2. To participate in the OCM Christmas Gift Vouchers Redemption, it is a condition that customers must join the BESPOKE programme and provide their names, contact phone number, email address, mailing address and other required information for the purpose of registration and verification and bind with One Central Macau Official WeChat Service Account (for communication of various privileges or promotions). The name printed on the relevant receipts for the gift redemption must be the same as the name of the eligible BESPOKE programme customer (“eligible customer”) registered or to be registered.
3. Eligible customer should simply present within the promotion period the original and eligible machine-printed receipt(s) to each of the sales receipts from transactions made within the promotion period at redemption counter located at Shop 210, One Central Macau, from 10:30am to 11:00pm (Sun to Thu) or 10:30am to 00:00 am (Fri to Sat and public holidays) between 1st and 26th December 2019, in order to redeem the OCM Gift vouchers. The receipt(s) will be stamped after registration. Stamped receipt(s) will not be accepted for further registration and redemption. Receipts of any of the following are **NOT** accepted: Reprinted or photocopied or duplicated receipts, standalone electronic payment receipts, hand-written receipts, or deposit receipts, damaged receipts; receipts for the purchase of any

gift vouchers, coupons, merchant vouchers or credit notes or deposit notes or payments on accounts or any equivalent notes of pre-payment, stored-value cards or any value added to the stored-value cards; receipts processed as internet purchases, mail/ fax/ phone orders, charity donations; receipts issued in respect of a transaction that has subsequently been refunded or withdrawn or cancelled or falsified or unauthorized or fraud or abuse or unsettled or forged or fraudulent transactions; receipts for charity donations, bank services; receipts showing only a payment of deposit or partial payment.

4. Eligible ONE CENTRAL MACAU Bespoke customers must bring their receipts of Qualified Spending for registration or register the receipts of Qualified Spending through the WeChat App within 7 days from the issuance date of the relevant receipt.
5. Subject to successful joining of the BESPOKE programme, customers with accumulation of receipts for the purchase subject to a minimum spending of MOP\$100 in each receipt to come up with a total spending at MOP\$10,000 or more will be accepted and register as reward points within 7 days. Customers can choose either to redeem the OCM Christmas Gift Vouchers within the promotion period or to register and accumulate the reward points under the BESPOKE Programme. If it is the latter, customers must register their eligible receipt(s) within 7 days of the date of issuance of the receipt.
6. Existing registered BESPOKE programme customers can redeem the OCM Christmas Gift Vouchers using their current valid accumulated points in their accounts. OCM Christmas Gift vouchers can only be redeemed with minimum of 10,000 points or more in each time of redemption. Receipts which were upload to WeChat App during promotion period but the points accumulated out of promotion period are not eligible for redemption.
7. All reward(s) cannot be exchanged for cash, credit or other products or services.
8. Once customer has redeemed the reward(s), no exchange, replacement or return will be allowed.
9. One Central Macau reserves the right to scan or copy shoppers' machine-printed receipts for internal reference only.
10. All customers must redeem the reward(s) in person. Sales personnel are **NOT** allowed to redeem any reward(s) on behalf of the customers.
11. All customers shall provide their name, contact phone number and email address during redemption for the purposes of verification and sending notification of the receipt of the reward(s) to the customers.
12. One Central Macau shall not be responsible to customers or any other party for any loss, damage, claim or cost whatever and howsoever arising in respect of the redemption or using of any of the reward(s).
13. All questions or disputes shall be resolved by One Central Macau in its absolute discretion. In the event of any dispute, the decision of One Central Macau shall be final.
14. Personal Data Protection:
For the purposes of this Programme, One Central Macau needs to collect personal data from the eligible ONE CENTRAL MACAU BESPOKE customers, e.g. full name, mobile number and email address. Customers' contact details, including the postal address, email and mobile phone number will be used for receiving Programme communications from One Central Macau including those notifications

relating to the current and future Programme period, eligibility of membership tiers and benefits, tier upgrade, rewards and redemption notification (including redeemed points, remaining points and expiry dates), electronic vouchers and their redemption, update on personal data confirmation, and relevant information related to the Programme. Failure to provide personal data as requested will result in One Central Macau being unable to process or accept the registration. Failure to provide or keep up to date the required personal data might result in One Central Macau being unable to offer the Programme and associated benefits to that eligible ONE CENTRAL MACAU BESPOKE customer.

15. One Central Macau may disclose the information collected to such person to whom One Central Macau is required to make disclosure under the laws of Macau.
16. In future, if the eligible ONE CENTRAL MACAU BESPOKE customers would like to update or change any of their personal data, or if the eligible ONE CENTRAL MACAU BESPOKE customers do not wish to receive such promotional materials from One Central Macau, please send the request to the Marketing Department of One Central Macau through any one of the following channels:
E-mail: pr@onecentral.com.mo
Phone: +853 2875 7661
Address: One Central Salon (Shop 210, 2/F, One Central Macau)
17. In case of discrepancies between the English and Chinese versions, the English version shall prevail.